

SECTION .0300 - HEARING

10A NCAC 63G .0301 APPEAL OF DIVISION ACTIONS

- (a) If a consumer is dissatisfied with an action or service delivered by the medical/eye care program, that consumer may request a conference with the program chief for the Medical/Eye Care Program.
- (b) A conference shall be held within 15 working days from the receipt of the original request.
- (c) If the conference solves the grievance or dissatisfaction, this shall be stated in writing by the program chief and signed by the Consumer.

History Note: Authority G.S. 111-8; 143B-157;
Eff. February 1, 1976;
Readopted Eff. November 16, 1977;
Amended Eff. August 1, 2002; June 1, 1978;
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. November 23, 2015.